zscaler™

Certification

To ensure you can test at the CertJamZ event, the following steps MUST be completed.

1. **Review and complete the required prerequisites.**

2. **Create your Pearson VUE Account.** You should have an email from **support-noreply@zscaler.com** containing your first and last name, your Zscaler Client Candidate ID (ZCID), and a link to create your account. You will need your ZCID to create your Pearson VUE Web Account which you will use going forward to register, schedule, and view your certification exams.

3. **Before your exam:** Verify your computer passes the minimum system requirements:
   - A computer running Windows 10, MacOS 13, or higher
   - 4 GB of RAM or more, and minimum bandwidth of 6 Mbps download and 2 Mbps upload
   - Minimum resolution: 1024x768 in 16-bit color; Recommended resolution: 1920x1080 or higher in 32-bit color
   - Browser: Latest versions of Edge, Chrome, Firefox, and Safari + two versions back.
   - The ability to close all other running applications identified by the OnVUE security check.
   - All external devices including monitors, USBs, etc must be disconnected.
   - Touch screen laptops, tablets and smartphones, including Surface Pro, Chromebooks are NOT permitted.
   - Corporate firewalls (including VPNs) often cause this delivery method to fail. Please take your test in a setting without a corporate firewall. ==If possible, it is strongly recommended you use a personal machine instead of an employer-issued machine to ensure compatibility. We are unable to assist if you use an employer-issued machine on which you do not have administrator access.==

4. **Conduct a system check on the machine you will use for your exam to ensure** your laptop is ready by following the provided instructions here. This process may take up to 30 minutes.
   - You will need to install the secure exam browser.
     - Windows: https://browserlock.pearsonvue.com/pvbl/ZSCALER.exe?_gl=1*7dt5tm*_gcl_au*OTUzNjkzNjc4LjE3NDc4NjAyNDM
     - Mac: https://browserlock.pearsonvue.com/pvbl/ZSCALER.zip?_gl=1*7dt5tm*_gcl_au*

We will help you register for your exam while at CertJamZ onsite.
We will also help ensure your machine is ready to test, as a secure browser will be required.

Bring Your Laptop and a Photo ID. You will need to bring a laptop, your Pearson VUE username and password, and a government issued photo to the event for the exam.