

CERTIFICATION TERMS AND CONDITIONS

These Certification Terms and Conditions (the “**Terms**”) govern your participation in an Anthropic, PBC (“**Anthropic**”, “we”, “us”, or “our”) official certification program.

Anthropic Academy is Anthropic’s official multi-tier certification framework designed to identify individuals who have demonstrated proficiency with Claude and related Anthropic or AI technologies.

By registering for, accessing, or taking a certification exam through an Anthropic learning, credential, or certification program, including “Anthropic Academy” (“**Program**”), you agree to be bound by these Terms, the Anthropic [Usage Policy](#), and the Anthropic Certification Exam Policy, which are hereby incorporated into these Terms by reference. Anthropic reserves the right to update the Usage Policy and Certification Exam Policy from time to time in its sole discretion. If you do not agree, you may not participate in the program.

These Terms will be effective and agreed to when you have either (1) accessed or used the Program via an Anthropic or third-party platform, including at <https://anthropic.skilljar.com/> or <https://anthropic-partners.skilljar.com/> (the “**Platform**”), (2) clicked a box indicating acceptance, or (3) otherwise agreed to these terms in the manner made available to you by Anthropic. If you are accepting these Terms on behalf of a Partner (as defined below), then you represent and warrant that you have the authority to bind the Partner to these Terms. In such a case, references to “you” and “your” in this agreement will refer to such Partner. If you are an individual accessing or using the Program, then you are agreeing to this agreement on behalf of yourself as an individual. “**Partner**” means a customer entity, reseller, partner, or other Anthropic-affiliated organization that has entered into a Partner Agreement. A “**Partner Agreement**” is a separate written agreement with Anthropic related to Anthropic services, including the Program.

1. **Courses, Exams, and Certifications.** As a participant in the Program, you will be granted access to Courses and Certification exams (“**Exams**”) for purposes of testing your knowledge of an Anthropic product or testing other skills and qualifying for a Certification. “**Course**” means a collection of learning materials within the Program, including videos, slides, links, dashboards, and documents. “**Certification**” means any Anthropic certification or similar designation that is obtained via the Program. You must only use the Program and Platform to complete a Course, earn a Certification, for other educational purposes, or for Partner Organizations, for providing access to the Program and Platform to authorized individuals. You are responsible for all products or services needed to use any Platform. Anthropic may make certain Courses or Exams available in beta or early access form. Such materials may be incomplete, are subject to change, and are provided without any warranties.
2. **Certification Designation.** Certification is not a warranty or guarantee of an individual’s abilities regarding Anthropic’s services in general, and you may not make any such representations. You acknowledge that your Certification may terminate, expire, or not be renewed, e.g., if new or updated versions of Anthropic’s services are made available or a certain period of time has passed since you have taken Exams or Courses, or obtained a Certification. Without limiting the foregoing, your Certification is valid for the period set forth in the Certification (the “**Certification Term**”). Upon expiration of the Certification Term,

your Certification will automatically expire unless renewed by satisfying the then-current recertification requirements provided by Anthropic. You may not represent yourself as currently certified after expiration, including by listing the Certification without clearly indicating the Certification period. Anthropic may require recertification prior to expiration of the Certification Term if there are material updates to the applicable Courses or Exams.

3. **Ownership of the Program and Courses.** The Program, Platform, Exams, and Courses are owned, operated, and provided by us and our affiliates, licensors, distributors, and service providers (collectively “**Providers**”). We and our Providers retain all our rights, title, and interest, including intellectual property rights, in and to the Program, Platform, Exams, and Courses. Other than the rights of access and use expressly granted in our Terms, our Terms do not grant you any right, title, or interest in or to our Program and Courses.
4. **Third-Party Content.** The Program may use or be used in connection with third-party content, platforms, services, or integrations. We do not control or accept responsibility for any loss or damage that may arise from your use of any third-party content, platforms, services, and integrations, for which we make no representations or warranties. Your use of any third-party content, platforms, services, and integrations is at your own risk and subject to any terms, conditions, or policies applicable to such third-party content, platforms, services, and integrations. We may share your information with Providers and other third-party service providers to provide you with the Platform, Program, Exams and Courses. By accepting these Terms, you acknowledge and agree that we may share your personal information (e.g., name, email, Course information) with such third-party service providers (e.g., Course instructors, Exam proctors, Exam information) to provide you with the Program and Platform.
5. **Representations and Warranties.** Each party represents and warrants that (a) it has the right, power, and authority to enter into these Terms, to grant the rights granted in these Terms, and to do so without obtaining the permission of any third party; and (b) its execution, delivery, and performance of these Terms does not and will not breach or conflict with any of the party’s other commitments or agreements. You represent and warrant that your Submissions (as defined below) are complete, accurate, and do not violate any applicable law or any right of any third party.
6. **Information Submitted to or through the Program**
 - a. Your submission of personal data to or through any Program is governed by the Anthropic [Privacy Policy](#). Anthropic may use or disclose your personal data in accordance with its Privacy Policy.
 - b. You are responsible for the accuracy, completeness, quality and legality of any information you provide in connection with any Program. Any information you submit to or through any Program or Platform may be collected or stored in the US or other countries where Anthropic operates.
 - c. If you participate in the Program through a Partner, you acknowledge that Anthropic may disclose your personal data, including your Certification status, to the Partner, including whether you have passed or failed an exam and whether your certification

is active, expired, suspended, or revoked. The Partner's handling of this information is subject to the Partner's privacy policy. Anthropic's Privacy Policy does not apply to the Partner's handling of this information, and Anthropic is not responsible for how any Partner uses certification information for internal business or personnel decisions, including performance management, compensation, promotion, or termination decisions.

7. **Usage Limitations.** Without limiting the prohibitions in the Usage Policy, you will not:

- a. Access the Program or Platform using unauthorized means or to interfere with or disrupt the integrity of the Program;
- b. Systematically download, copy, archive, or store Program content, including training materials or Exam-related materials, except as necessary for authorized participation in the Program;
- c. Reverse engineer, decompile, disassemble, or otherwise attempt to derive the source code, underlying ideas, structure, or organization of the Program and Platform;
- d. Access or use the Program or Platform to develop any product or service that competes with Anthropic products or services; or
- e. Falsely state or imply that you are employed by, affiliated with, endorsed by, or acting on behalf of Anthropic.

You will indemnify and hold Anthropic harmless for damages, losses, and causes of action arising from breach of this Agreement and any fraudulent, abusive, or predatory practices in connection with the Program or Platform, and Anthropic will have the exclusive right to control the defense of any third-party claims related to the Program and Platform and your participation in it. This provision will not apply to a Partner that already has agreed to an indemnity with Anthropic that covers the Program.

8. **Registration.** You may need to register to use all or part of a Program or Platform. In some cases, you may be able to access the Platform through a Partner SSO. Anthropic may reject any login credentials or other information that you provide in registering. Your login credentials are for your use only and should be kept confidential. You are responsible for any use of your login credentials and all activities occurring from any account provisioned by Anthropic. You must use reasonable efforts to maintain the confidentiality of and prevent unauthorized use of your login credentials.

9. **Submissions.**

- a. You and other users of a Program may have the ability to make certain information, data, content or other materials available in connection with the Program ("**Submissions**"). Submissions do not reflect the opinions of Anthropic. Submissions are not confidential and Anthropic is not responsible for any use by any third party of Submissions.

- b. You retain all right, title, and interest in and to your Submissions and hereby grant to Anthropic a worldwide, royalty-free, fully paid-up, non-exclusive, perpetual, irrevocable, transferable, sublicensable (through multiple tiers) license to reproduce, distribute, perform, display, create derivative works of, and otherwise use such Submission consistent with the Anthropic Privacy Policy.

10. Partners. If you are a Partner, the following additional terms apply:

- a. Certification is granted only to individuals, not Partners, and may not be assigned or transferred. Nothing in these Terms grants a Partner ownership of, or independent rights in, any Certification designation.
- b. You are responsible for ensuring individuals to which you provide access comply with this Agreement, and will not knowingly encourage, direct, or permit such individuals to violate this Agreement.
- c. You will provide access to the Program only to individuals who are authorized to participate in the Program and will use reasonable efforts to prevent unauthorized access to the Program. You are responsible for managing access credentials, including SSO credentials, provided to such individuals, and for promptly disabling access for individuals who are no longer authorized to participate in the Program.
- d. You will not misrepresent the Certification status of individuals and will not state or imply that the Partner itself is certified unless expressly authorized by Anthropic in writing.
- e. You will comply with all applicable laws and regulations relating to the Program or your use of the Certification status of individuals.
- f. Your Partner Agreement governs the commercial and business relationship between Anthropic and the Partner. The Program will be considered a “Service” under your Partner Agreement. This Agreement governs your participation in the Program only and is intended to supplement your Partner Agreement. In the event of a conflict between the terms of this Agreement and a Partner Agreement, this Agreement will control as to the subject matter of this Agreement.

11. Payments. Anthropic may permit you to purchase Courses or other Program materials. To purchase such materials, you may be asked to provide information, which we will process in accordance with our Privacy Policy. You represent and warrant that you have the right to provide any payment information that you provide to us. You will pay all charges incurred by you or on your behalf in connection with the purchase, and you are responsible for any taxes applicable to your payment transactions. Anthropic reserves the right to discontinue any such materials without notice. Anthropic also reserves the right to introduce or change fees for Courses or other Program materials. Except as set forth in the Program materials or as required under applicable law, no refunds will be provided for Courses or other Program materials once access is granted.

12. Termination.

- a. You may stop accessing the Program at any time (for Partners, subject to your obligations under your Partner Agreement). We may suspend or terminate your access to the Program at any time without notice to you and revoke your Certification if (a) we believe that you have breached these Terms, (b) we believe that you engaged in misconduct or fraud related to any Exam or Course, (c) we believe your continued association with your Certification may harm Anthropic’s brand, reputation, or the integrity of the Program, (d) your Partner is no longer in good standing with the Program or Anthropic, or (e) if we must do so in order to comply with law. If you are a Partner, and your Partner Agreement terminates or is suspended, then this Agreement and your participation in the Program will also be terminated or suspended.
 - b. Upon termination or expiration of these Terms or your access to the Program by us under Section 11(a), (a) any rights granted to you under these Terms, including your right to use the Certification, will cease immediately, and (b) we may delete any data associated with your account. Sections 3, 12, 13, 15, and 16 will survive any expiration or termination of these Terms.
13. **Confidential Information.** You may have access to non-public information, data, content or other materials of Anthropic (“**Confidential Information**”). You will maintain the confidentiality of all Confidential Information and to not disclose or otherwise make available Confidential Information to any third party without Anthropic’s prior written consent. You will use the same degree of care to protect Confidential Information as you use to protect your confidential information of a similar nature, but no less than reasonable care. You must not use any Confidential Information except to fulfill your obligations under these Terms. If you are a Partner, then the confidentiality terms in your Partner Agreement will apply instead of the foregoing.
14. **DISCLAIMER.** YOUR USE OF THE PLATFORM, PROGRAM, COURSES, EXAMS, AND RELATED MATERIALS IS SOLELY AT YOUR OWN RISK. THE PLATFORM, PROGRAM, COURSES, EXAMS, AND RELATED MATERIALS ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS AND, TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, ARE PROVIDED WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY. WE AND OUR PROVIDERS EXPRESSLY DISCLAIM ANY AND ALL WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, TITLE, MERCHANTABILITY, ACCURACY, AVAILABILITY, RELIABILITY, SECURITY, PRIVACY, COMPATIBILITY, NON-INFRINGEMENT, AND ANY WARRANTY IMPLIED BY COURSE OF DEALING, COURSE OF PERFORMANCE, OR TRADE USAGE.
15. **LIMITATION OF LIABILITY.** TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, (A) IN NO EVENT WILL ANTHROPIC BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR OTHER DAMAGES ARISING OUT OF OR RELATED TO THESE TERMS, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR OTHER THEORY, EVEN IF ANTHROPIC HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES, AND THE DAMAGES ARE FORESEEABLE, AND (B) ANTHROPIC’S TOTAL AGGREGATE LIABILITY FOR ALL DAMAGES, LOSSES AND CAUSES OF ACTION ARISING OUT OF OR RELATED TO THE PROGRAM OR THESE TERMS, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, WILL NOT EXCEED THE GREATER OF (A) THE AMOUNT, IF ANY, PAID BY YOU DIRECTLY TO ANTHROPIC IN

CONNECTION WITH THE PLATFORM, PROGRAM, COURSES, EXAMS, AND RELATED MATERIALS TO WHICH THE CLAIM RELATES DURING THE TWELVE MONTHS PRECEDING THE DATE SUCH DAMAGES, LOSSES, AND CAUSES OF ACTION FIRST AROSE, AND (B) \$1000. If you are a Partner, then the limitation of liability in your Partner Agreement will apply instead of the foregoing.

16. **Miscellaneous.** You will not assign all or any part of these Terms without the prior written consent of Anthropic. Any purported assignment in violation of these Terms will be void and of no force or effect. These Terms will be binding on all permitted assignees. These Terms will be interpreted, construed, and enforced in accordance with the laws of the State of California, without reference to its choice of law provisions. Exclusive venue for any action related to these Terms will be in the state and federal courts located in San Francisco, California, and both parties hereby irrevocably consent to the jurisdiction of such courts. If you are a Partner, then your governing law and venue will be determined in accordance with your Partner Agreement. The relationship of the parties established by these Terms is that of independent contractors, and nothing in these Terms will be construed to constitute the parties as participants in a joint or common undertaking. All notices will be in writing and may be delivered electronically to the address provided to Anthropic if to you and to “notices@anthropic.com” if to Anthropic. If any provision of these Terms is determined to be illegal, invalid, or incapable of being enforced, all other provisions of these Terms will nonetheless remain in full force and effect. Failure by either party to enforce any provision of these Terms will not be deemed a waiver of further enforcement of that provision. These Terms, together with the Anthropic Usage Policy (<https://www.anthropic.com/legal/aup>) (and if you are a Partner, your Partner Agreement), constitute the entire agreement between the parties with respect to its subject matter and supersede all prior and contemporaneous agreements, whether written or oral, related to its subject matter. Anthropic may change these Terms and any other terms, policies, and guidelines for the Program in its discretion and may suspend or terminate the Program at any time, in its sole discretion.